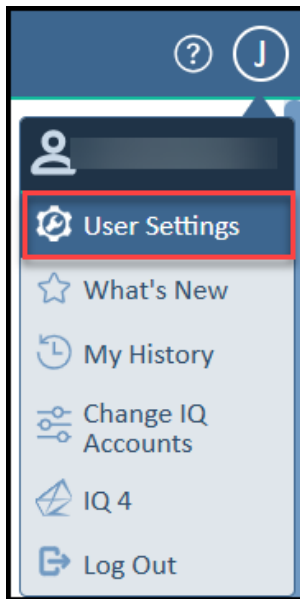


Setting Default & Preferred Service Templates

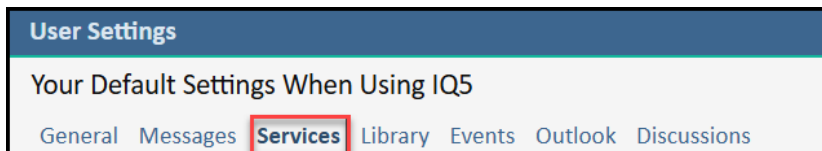
Market: House, Senate

Description: These instructions teach users how to set their preferred or frequently-used service templates.

1. Select **User Settings** under your first initial in the top right corner.



2. In the User Settings window, select the **Services** tab.



3. Click into the **Service Applications** dropdown.
4. Select the Services that should be preferred (meaning they will appear first when going to create a new Service).
 - a. ***Note:** Services selected here will also now be available as their own applications in IQ5, allowing for easier management.
5. Click into the **Default Template for New Services** field and select the template you'd like to be the default.
6. Choose whether you'd like to have the UDF section in Service lists expanded by checking or unchecking the box.

- Choose whether you'd like to display the address of attached Contacts in a Service by checking or unchecking the box.

User Settings

Your Default Settings When Using IQ5

General

Messages

Services

Library

Events

Outlook

Discussions

Meetings (Meetings)

Casework (Casework)

Academies (Military Academy Nominations)

Flags (Flag Request (Web - Pay.gov))

Grants (Projects & Grants)

Scheduling (Scheduling Requests)

Service Applications

Default Template for New Services

Casework

Flag Request (Web - Pay.gov)

Tour Request

Casework

Preferred Templates

☐ Expand UDF section in Service Lists

☒ Display address of attached Contacts in reading pane

☐ Hide Address section in Service Lists

☐ Hide Service Code section in Service Lists

Reset Other Settings

Done

- Click **Done**.

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