Creating a Contact Record

Market: Federal/State/Local, House, Senate

Description: These instructions teach users how to create a contact record in IQ.

1. Navigate to Contacts > Find Contacts > Find or Add a Contact.

Home	Contacts 🔨	Messages 🗸	Οι
Find Contacts		New	
Find or Add a Contact		Audience	
By Name		Import	
By Communication			
By Affilia	tion		

2. In the Find Contact pane, enter contact information and click **Find Existing Contacts** to determine if the contact record exists in IQ.

Note: A Best Practice is to search for an individual's contact record prior to adding it to IQ. This prevents storing duplicate records for an individual.

Find Contact
Name (Mr. Joe T. Quorum Jr.)
Email
Phone Number
Title
Organization
Organization2

3. A set of results is displayed on the right page. If the individual's information is not found, click **Add Contact**.





4. The Add Contact window appears. Complete the fields as needed.

	Business	j Foreign	Amilauon 🔽 Salu	auon	
Prefix	First Name	Middle	Last	Suffix	Appellation
Dr.	Isabella	J.	Quorum	Sr.	
Formal Salutation			Informal Salutatio	n	
Dr. Quorum			Isabella		
Household Salutat	ion (Family)		Household Name		
Dr. Quorum and	Family		The Quorum Far	nily	
Street Address					
Street Address City (or Zip) Email			State	Ziŗ)

NOTE: Affiliation codes are IQ customized codes for groups or organizations with which the contact is associated. The **Salutation** fields will automatically populate using the information entered in the **Prefix** field. The **Couple** field salutations, however, will not be populated automatically.

5. Click Add & Exit.