



Workshop: IQ4 to IQ5 Transition



▶ **Audience:**
All IQ Users

▶ **Method of Training:**
WebEx/remote

▶ **Market:**
House, Senate, FSL

SUMMARY

This is an introductory-level course and is helpful for users transitioning to IQ5 from IQ4.

BY THE END OF THIS COURSE, YOU WILL BE ABLE TO

- ▶ Describe What's New with IQ5 from IQ4
- ▶ Understand where to find your work (Messages, Casework, etc.) in IQ5
- ▶ Search, Navigate, and Customize the IQ5 Applications
- ▶ Log a phone call in IQ5