

IQ4.2 Version 9 New Features

General-Home Page

- ▶ IQ Announcements can now be displayed to a user after logging in. This can be used to ensure users see important news

Contacts

- ▶ A new button, “Attach Existing Service” has been added to Contact records, allowing users to more easily attach contacts to an existing Service record.
- ▶ Contact searching has been improved, allowing for easier searching by phone numbers and addresses.
- ▶ The Update Do Not Call Utility in the Contacts menu has been improved with new radio buttons allowing users more flexibility when using the tool.

Messages/Outlook Add In

- ▶ The IQ Outlook Add In option for “Add email to IQ Event” → “Add to Existing Event” has been updated to allow for selecting multiple existing IQ Events.
- ▶ When using the “From this record” feature when attaching a file to a Service Record, IQ now displays the attachments

Library

- ▶ The Make New Version action for Form Letters has been improved to update all the response rules associated with that letter including Batch, Campaign, and Bill rules.

Outreach

- ▶ Improvements have been made to IQ Webforms, including a reduction in the amount of time it takes for webforms to be processed as well as a new ability to capture constituents Text Optin/Optouts on IQ webforms.